

Supply Planner

WHO WE ARE - KO WAI MĀTOU

We are Farmlands - Te Whenua Tāroa, a Co-operative owned by New Zealand Farmers and Growers, we have been around for 60+ years, supporting our rural communities, looking after our land and our people - we're Out Here Too. We're always backing Kiwis - rain or shine, year in, year out. We work as one - we help each other, we win together.

PURPOSE AND VISION - TE KAUPAPA ME TE MATAKITE

At Farmlands, our purpose is "To enable improved profitability and productivity for NZ farmers and growers", and our Vision is "To be the go-to for everyone connected to our land". Everything we do, every decision we make is with this in the forefront of our minds.

OUR VALUES - NGĀ UARATANGA

Our values of Be You, Minds Open, and See It Through help us to work as one - helping each other and winning together. We're rural people supporting our rural communities looking after our land and our people.

Be you - mōu ake

It takes all sorts to make an awesome team. Diversity, different perspectives and a fresh approach to problems make everyone in the team stronger. It's not who you are or what you look like, it's all about what you bring to the table that matters.

Minds open - hinengaro tākoha

We came from a generation of greatness. It gives us the solid foundation to move on, focus on the future and use our creativity and ingenuity to build Farmlands for the next generation.

See it through - whakamaua kia tina

We're a team. United through our love of the land and the communities we serve. We back ourselves, each other, and get behind the decisions we make together.

POSITION PURPOSE - TE PŪTAKE O TE TŪRANGA

Reports to - Kaiwhakahāere:	Supply Planning Manager
Your Team - To tīma:	Supply Planning
Direct reports - Kaimahi:	No

The role of the Supply Planner is to ensure that both Retail and DC network have the right products at the right time in the right quantity to ensure both Inventory and customer service goals are met.



The Supply Planner creates and maintains supply plans for their products by location, incorporating short term business intelligence and forecast information gathered from sales, marketing, finance, merchandising, and other external data sources. Inventory replenishment is the responsibility of this position and their direct reports.

In addition, this position leads the dialogue each month for their respective vendors and products with key counterparts in Warehousing, Logistics, Manufacturing and Merchandising via Category S&OE forums. The Supply Planner also acts as the focal point for a Retail and Sales Region – running Branch and Regional S&OE forums for this region and ensuring alignment of supply related actions across categories.

KEY ACCOUNTABILITY AREAS – NGĀ WĀHANGA MAHI

Safety and wellbeing - Haumarutanga

Actively contribute to a safety-first culture by:

- Keeping yourself and others safe, and participating in safety and wellbeing activities
- Speaking up if you see something that could injure yourself or others in the workplace
- Ensuring that all KPI's, policy and procedure requirements related to safety and wellbeing are completed on time and in full, every time

General – Whānuitanga

- Develop and maintain supply plans and schedules that reflect demand forecasts and achieve service levels, factoring in supply constraints
- Manage replenishment settings, exceptions, and product routing to branches; open/close replenishment based on availability and seasonality
- Ensure new products have complete supply planning and replenishment settings from the outset
- Lead seasonal critical path planning to maximise in-season sales and minimise off-season inventory
- Ensure appropriate stock levels for promotional activity (sales uplift and in-store display requirements)
- Monitor inventory vs budget by category and branch; analyse inventory levels, lead times, and forecasts to recommend replenishment levels
- Manage daily order placement and exceptions – retail, CDC, new product POs, long lead-time/seasonal orders – ensuring lead times and buffers are met
- Balance stock between branches and CDCs; monitor and action tickets, urgent requests, and manual branch orders
- Update short-term forecasts at Product–Location level (from Branch/Category S&OE, tickets, promotional activity) and pass changes to Demand Planners
- Track vendor performance (DIFOT), follow up on late/partial deliveries, and attend vendor meetings with Category Managers
- Lead Category, Regional, and Branch S&OE meetings; contribute to Portfolio Health forum

- Build strong vendor relationships to collaboratively forecast supply; coordinate quarterly operations reviews with Merchandising and vendors
- Partner with Demand Planning, Branch, Category, TFS, and Finance on demand changes, portfolio changes, stock issues, and budget/PO queries
- Generate weekly "At Risk" reporting on projected shortfalls, with commentary on mitigations
- Contribute to annual category budgets (COGS, receipts, base inventory levels)
- Support continuous improvement of inventory planning systems, data quality, and processes, including optimising D365 master planning parameters
- Provide supply chain support on projects as required

Professional Development – Whakawhanaketanga

- Continue to develop personally and professionally by:
- Maintain regular contact with manager on progress, performance, and development
- Engage with Farmlands' performance development process
- Support change initiatives positively
- Complete all required training

These may change from time to time to meet operational or other requirements.

WHAT YOU'LL BRING - ĀU ĀPITITANGA KI TE TŪRANGA

Experience - Āu tautōhitotanga

- Minimum 3 years in a planning role, with a strong understanding of retail and wholesale distribution models
- Experience with a planning system for stock ordering

Qualifications – Āu tohu mātauranga

- Tertiary training in business, supply chain, or related field preferred

Knowledge – Āu mōhiotanga

- Solid understanding of inventory management practices
 - Advanced mathematical/statistical knowledge
 - Rural market knowledge preferred
 - Understanding of supply constraints, MRP, MPS, and S&OP/S&OE
 - D365 FinOps knowledge beneficial (Master Planning and Procurement modules)
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- A decorative graphic at the bottom of the page consisting of a dark green wavy line with a lighter green border, resembling a stylized landscape or a mountain range.

Skills – Āu pūkenga

- Strong business planning and project management skills
- Able to work under pressure, multitask, and meet deadlines
- Advanced Excel and PowerBI skills
- Able to propose solutions and justify position

Personal Attributes – Ōu āhuatanga

- Authentic, trusted leader who creates a great working environment and takes pride in team achievements
- Strong communicator, able to simplify complex/technical ideas for varied stakeholders
- Critical and strategic thinker; fair and consistent
- Collaborative, with strong influencing, negotiation, and coaching skills
- Flexible and adaptable in ambiguous situations
- Advocate for data integrity and high personal/professional standards
- Embraces and leads through change with a growth mindset
- Energetic, tenacious, and outcomes-focused
- Champions a Together Stronger approach



Everyday Leadership Behaviours

We've identified 4 leadership behaviours that we know make the best Farmlands leaders. Different roles across the co-operative require us to approach each aspect in slightly different way, and you'll see on the next pages the different leadership levels and how they all fit together.



People & Safety
June 2026

The Four Leadership Behaviours

Create <i>Create Clarity</i>	Connect <i>Build Connections</i>	Deliver <i>Deliver Results</i>	Grow <i>Grow Self, Grow Others</i>
Understand the bigger picture – you understand our vision, strategy and plans. You know what's expected of you and how you should deliver this. And, if you don't know, you take steps to find out. Have a plan – you establish a vision and course of action that's aligned to our strategy. You help others connect the dots between our vision and strategy and where they fit in achieving this. You can describe what success looks like and provide a sense of direction for others, even during times of ambiguity. Clarify the 'why' – you make clear how activities and decisions benefit the customer and the co-operative. You provide further context where further buy-in or prioritisation is needed to help overcome resistance.	Forge connections – you have strong relationships with the people around you, your customers and communities. You look outside of your immediate team to create connections with the people and teams across the business who have an influence or impact on your work. You seek broader perspectives to generate insights and opportunities. Create purpose and belonging – you create meaning for your team by uniting them around a common goal. You're authentic and prepared to be vulnerable. You promote diversity and allow others to express themselves and for all voices to be heard equally. Take people with you – you inspire people through your energy, commitment to our business and enthusiasm for the future. You listen, seek feedback from a range of sources and involve others in your decision making, without compromising pace. You lead by example through consistency and demonstrating the Farmlands Leadership behaviours.	Create structure – you plan ahead and create the structures and work routines to get things done. You make use of the systems and technology available to you. You're agile and look to work in new ways. Think and act like an owner – you take responsibility for your performance and delivering to a high standard. You tenaciously pursue the right outcomes and don't confuse activity with results. If you lead people, you set clear expectations for every team member. Insights driven – you understand the commercial aspects of your role and make decisions based on data and insights. You draw from new sources of information to generate ideas, seeking to innovate, disrupt and change. You are focused on building a stronger organisation tomorrow than today.	Have a growth mindset – your resilience helps you embrace change, persist through challenges and learn from feedback. You are curious and have flexibility of thought and perspective. You know your strengths and opportunities, actively engage in self-development and take time to reflect and apply learnings. Develop capability – you coach others to build capability and achieve their potential. You know your team, their aspirations and support them to learn, grow and take ownership of their development. Get out of the way – you empower others by delegating and creating space for them to do their best work, trusting them to deliver and providing support where required. You make it safe for others to try new things and learn from mistakes.



Lead Self - how this shows up in everyday behaviour:

Create

Create Clarity

By understanding your role and how it contributes to the bigger picture you will make the right decisions.

Align with the bigger picture

- Work is directly aligned with our vision, strategy and plans.
- Know what's expected and how to deliver.

Have a plan

- Have a vision and course of action that's aligned to our strategy.
- Help others understand how they fit in.

Clarify the 'why'

- Understand and make it clear how activities and decisions benefit the customer and the co-operative.

Connect

Build Connections

You have strong relationships with your team and the people you work alongside to achieve success in your role.

Forge connections

- Create strong relationships with others.

Create purpose and belonging

- You and your team are united around a common goal.
- Promote diversity and allow others to express themselves.

Take people with you

- Inspire people through your energy, commitment and enthusiasm
- Consider information from a range of sources in decision making.

Deliver

Deliver Results

You deliver to the expectations of your role.

Create structure

- Plan and create structure to get things done.
- Be agile and look to work in new ways.

Enable performance

- Take responsibility for your performance and deliver to a high standard.

Think about the business

- Think and make decisions with a commercial lens.
- Seek new information focused on building a stronger Farmlands.

Grow

Grow Self, Grow Others

Being agile and resilient, listening and responding to feedback, and putting in the effort.

Apply a growth mindset

- Be agile, persist through challenges and learn from feedback.
- Actively engage in self-development and apply learnings.

Develop capability

- Coach others to build capability and achieve their potential.
- Know and support others to take ownership of their development.

Get out of the way

- Empower others by creating space for them to do their best work.
- Make it safe for others to try new things and learn from mistakes.

Lead Others - how this shows up in everyday behaviour:

Create

Create Clarity

Your role is to operationalise the strategy which means you and your team need to understand it and how to achieve it

Understand the bigger picture

- Understand our vision, strategy and plans.
- Know what's expected of you and how you should deliver this.

Have a plan

- Establish a vision and course of action that's aligned to our strategy.
- Help others understand their contribution to our vision and strategy.

Clarify the 'why'

- Make it clear how activities and decisions benefit the customer and the co-operative.
- Provide further context where required to overcome resistance.

Connect

Build Connections

This is about the relationships you create with your team and the teams you work closely with.

Forge connections

- Create strong relationships with your team and others who have an influence on your work.

Create purpose and belonging

- Create meaning for your team by uniting them around a common goal.
- Authentic and promote diversity.

Take people with you

- Inspire others through your energy, commitment and enthusiasm.
- Lead by example through consistency and demonstrating the Farmlands Leadership behaviours.

Deliver

Deliver Results

This is about achieving results through others.

Create structure

- Plan and create structure to get things done.
- Agile and look to work and lead your team in new ways.

Think and act like an owner

- Take responsibility for your performance and delivering to a high standard
- Set clear expectations for every team member and hold them to account.

Insights driven

- make decisions with a commercial lens and seek new information to generate ideas.
- innovate, disrupt and challenge the norm.
- focus on building a stronger Farmlands.

Grow

Grow Self, Grow Others

Growth is how we make ourselves, our teams and our co-operative better.

Have a growth mindset

- Embrace the new and lead with agility.
- Actively engage in self-development and apply learnings.

Develop capability

- Coach others to build capability and achieve their potential.
- Know your team and support and empower them to learn, grow and develop.

Get out of the way

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Lead Leaders - how this shows up in everyday behaviour:

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